



765 New Lewisburg Highway
P.O. Box 1196
Columbia, TN 38402
www.mymcws.com
customerservice@mymcws.com

ELECTRONIC NOTIFICATION CONSENT FORM

Maury County Water System offers an Alerts & Reminders system, with electronic billing to our customers. This feature allows us to notify customers of account information electronically. The following electronic notification options are available:

- Electronic Billing (eBill) - in addition to standard mail, we now have the capability to send monthly bills via email.
Due Date Reminder - this reminder will send an email and/or text message prior to the billing due date as a friendly reminder.
Past Due Date Alert - this alert will send an email and/or text message advising you that the billing due date has passed.
Return Check Alert - this alert will send an email and/or text informing you if a payment has been returned.
Payment Confirmation - this confirmation will send an email and/or text notifying you that a payment has been processed.
Account Profile Change - this notification will send an email and/or text message if a change has been made to your profile.

Please complete the section below:

[] YES, I would like to participate in electronic notifications.
(Please note: By selecting yes, you are acknowledging you understand that standard message and data rates may apply.)

* MCWS Account Name(s) * MCWS Account Number
* MCWS Service Address * City * State * Zip
* Mailing Address (if different) * City * State * Zip
* Mobile Number * Mobile Provider * Email

PLEASE SELECT PREFERRED OPTION(S) FOR ALERTS AND REMINDERS (Circle one delivery method for each selection):

[] Due Date Reminder: text only email only both [] Return Check Alert: text only email only both
[] Past Due Date Alert: text only email only both [] Payment Confirmation: text only email only both
[] Account Profile Change Notification: text only email only both

PLEASE SELECT PREFERRED OPTION FOR MONTHLY BILL DELIVERY (Select One):

[] Standard Mail only [] eBill only [] Standard Mail & eBill

* Customer Signature * Date

Consent forms may be returned to our office in person at 765 New Lewisburg Highway, by email at customerservice@mymcws.com or by mail to P.O. Box 1196, Columbia, TN 38402.

FOR OFFICE USE ONLY

Location Number Completed By Date Completed