



P.O. Box 1196
Columbia, TN 38402

www.mymcws.com
customerservice@mymcws.com

Maury County Water System offers an Alerts & Reminders system to our customers. This feature allows us to notify customers of account information by email and/or text message. The following Alerts & Reminders are available:

- ♦ Due Date Reminder – this reminder will send an email and/or text notification 3 days before the billing due date.
- ♦ Past Due Date Alert – this alert will send a notification once the billing due date has passed as a friendly reminder.
- ♦ Return Check Alert – this alert will send a notification if payment for the account has been returned.
- ♦ Payment Confirmation – this confirmation sends a quick notification letting you know that payment has been processed.

Please complete the section below:

YES, I would like to participate in the Alerts & Reminders system.
I understand that standard data messaging rates may apply.

Forms may be returned to our office at 765 New Lewisburg Highway, by email at customerservice@mymcws.com or by mail to P.O. Box 1196, Columbia, TN 38402.

MCWS Acct #: _____ Name: _____

Physical Address: _____

Mailing Address: _____

Mobile #: _____ Provider: _____

Email Address: _____

PLEASE CHECK PREFERRED OPTIONS (No Limit)

Due Date Reminder

Return Check Alert

Past Due Date Alert

Payment Confirmation

Customer Signature

Date

Location #

MCWS Office Rep.